I've got to say, I think we've made the right decision here today, we've needed more detailed information about our costs for a long time.

I'm certain that this new method is the right place to start.

What do you think, Petra?

Oh, I think you're right, Klaus.

So can we just confirm that everyone knows what they've got to do before the end of next week?

Now, Andreas and I are going to look at whether we need some help.

We'll set up a meeting with Modulus and talk to them about the work they've done at ABC.

Right.

And I'll take a look at what sort of software modules are out there that might let us do the job ourselves.

Right, Andreas?

And then we'll put our heads together and decide whether we really need a consultant on this or whether we can manage alone with software.

OK, and I'll set up a meeting with the team leaders in despatching to get their support.

That's an important job, Edward.

We need to ensure buy in from the front line guys or this isn't going to work.

Don't worry, Andreas. Edward can handle it.

I'm sure you can.

Now, class, remind us what you'll be doing.

Well, I'll draft an action plan that will take us through to the November board meeting.

Excellent.

OK, let's finish there and get started on our work

if we can manage to get all.